

RCH Alpine Club – Terms & Conditions



1. Introduction

The RCH Alpine Club operates for the benefit of its members, their guests, and affiliates. Membership and lodge use are subject to these Terms and Conditions, which are binding upon acceptance of membership or a lodge booking.

2. Membership

- Membership is open to individuals affiliated with RCH and MCRI and are approved by the Club Committee.
- Members must keep their contact details current.
- Membership may be suspended or cancelled for breaches of these Terms and Conditions.
- Membership fees are payable annually and are non-refundable.

3. Bookings

- Accommodation is subject to availability and must be booked through the Club's booking system.
- Payment in full is required to confirm a booking.
- Cancellation terms:
 - More than 14 days before arrival: full refund.
 - 14 days or less before arrival: no refund.
- The Club reserves the right to reallocate rooms if required for operational reasons.

4. Use of Lodge

- Check-in and check-out times must be respected.
- Members are responsible for the conduct of their guests.
- Smoking and vaping are prohibited inside the lodge.
- Pets are not permitted unless explicitly approved for assistance animals.
- Quiet hours are between 10:00pm and 7:00am.

5. Lodge Rules

5.1 Arrival and Departure

- Check-in: 2:00pm or later. Guests arriving earlier can leave their luggage and return later in the day
- Check-out: 10:00am.
- Members and guests must vacate rooms and complete cleaning duties before departure.



5.2 Room Allocation:

- Please verify your room allocation in the final email sent before your stay. Rooms may have been reassigned since your original booking to accommodate others and use the lodge most efficiently.
- Failure to occupy the allocated room may result in the suspension of membership privileges.

5.3 Cleaning and Duties

- The lodge operates on a self-catering and self-cleaning basis.
- On arrival, members must check the allocated duties and complete throughout and at end of each stay (e.g., communal area cleaning, rubbish removal).
- All kitchenware must be washed, dried, and returned to its place before leaving lodge each day.
- A list of cleaning duties is found within each room.

5.4 Food Storage and Cooking

- Food can be stored in designated areas.
- Perishable food left after departure will be discarded.
- Use of kitchen appliances must follow posted instructions.

5.6 Drying Room and Ski Equipment

- Wet clothing and equipment must be stored in the drying room or ski storage areas — not in bedrooms or hallways.
- Ski boots are not to be worn in carpeted areas.

5.7 Safety and Security

- Fire exits must be kept clear at all times.
- No candles, open flames, or personal heaters are permitted.
- Members must familiarise themselves with fire evacuation procedures on arrival.
- The main lodge door must remain locked with key code entrance

4.8 Behaviour and Noise

- Consideration for other guests is expected at all times.
- Intoxication, disruptive or inappropriate behaviour, and unsafe conduct will not be tolerated.

4.9 Waste Management

- Rubbish must be separated into recycling, compost, and landfill as per lodge guidelines.

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- All rubbish must be removed from rooms and kitchen areas before departure.

6. Safety and Conduct

- Members must comply with all safety instructions, including fire evacuation procedures.
- Illegal activities, excessive noise, and disruptive behaviour will not be tolerated.
- Alcohol consumption must be responsible and comply with local laws.

7. Liability

- The Club is not liable for loss, damage, or theft of personal property.
- Members use the lodge and facilities at their own risk.
- Members are liable for damage caused to Club property by themselves or their guests.

7. Privacy

- Member details are collected for Club administration and communication purposes only.
- The Club will not share personal information with third parties except as required by law.

8. Amendments

- The Club reserves the right to update these Terms and Conditions.
- Members will be notified of changes via email or the Club website.