



RCH Alpine Club Cancellation Policy

We understand that plans can change, and we aim to provide a fair and transparent cancellation policy. Please review the terms below before making your booking.

Cancellation Timeline & Refunds

- **More than 14 days before arrival** – Full refund.
- **14 days or less before arrival** – No refund or credit.

Modification Policy

- Changes to booking dates are subject to availability.
- Date changes requested more than 14 days before arrival incur no fee.
- Date changes requested within 14 days may be treated as a cancellation and subject to the above terms.

No-Show Policy

- Guests who do not check in on the scheduled date without prior notice will not receive a refund or credit.

Early Departure

- No refunds or credits will be given for unused nights if guests choose to leave early.

Severe Weather & Travel Disruptions

- The lodge remains open in all weather conditions. Cancellations due to weather, road closures, or other travel disruptions are subject to the standard cancellation terms.
- Members and guests are encouraged to consider travel insurance for unforeseen circumstances.

Early Closure of Ski Resort

If the ski resort officially announces a full closure of lifts and ski areas **before** your check-in date, the following options are available:

- Use of the lodge for your existing booking with a fee reduction to shoulder season rates; or
- A full credit for a future stay, valid for 12 months

If the ski resort **closes during your stay**, no refunds or credits will be issued.

Health-Related Cancellations

- In case of government-imposed travel restrictions, a credit may be issued at the discretion of the committee.



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- In case of health-related cancellations with a Medical Certificate, a credit may be issued at the discretion of the committee.

Travel Insurance Recommendation

We strongly recommend that all members and guests purchase travel insurance to cover unexpected events, including illness, injury, or adverse weather conditions that may impact travel plans.

By confirming your booking, you agree to the terms outlined in this policy.